



Kalparrin

2019 Annual Report

Kalparrin is proud to acknowledge the Noongar people and the traditional custodians of the land on which Kalparrin is based.



The Highlights 2019/20



11 new families joined Kalparrin on average each week, bringing the total number of families supported to 3,960, (16% increase).



Total Kalparrin membership grew to 14,500-plus members, representing an increase in excess of 21%.



3,722 families regularly exchanged knowledge, insight, information and experiences via Kalparrin Families Peer Support Network.



1,260 'Next Steps' family consultations conducted, providing emotional, practical and peer support and access to information, resources, services and support.



5,570 Kalparrin members were entertained at 13 free, fun-filled family events, an increase of 66% on places offered last year.



50 weekly e-Newsletters sent direct to members' inboxes, packed with relevant information and free or low-cost family opportunities, events and activities.



200 Families benefitted from Kalparrin's in-hospital support program.



Provided 1,847 families with a platform to buy, sell and exchange disability aids and equipment.



Launched new Kalparrin website and online directory of NDIS-registered providers, and suite of 'Next Steps' navigational guides.



\$20,292 raised towards the launch of the Super Power Kids project, a new, 18-month community awareness and education campaign.

Report From the Chair and Chief Executive Officer

It is without question that the past year has been one of the busiest on record for Kalparrin's small team and it is with privilege and great satisfaction that we present the major and, in some cases, transformational achievements from the 2018/19 financial year.

Similar to last year, Kalparrin's membership grew by just over 16%, representing an average of 11 new families applying to join Kalparrin each week and bringing the total number of children living with disability and additional needs, their siblings, parents and primary care givers to more than 14,500 members.

In January, Kalparrin conducted its annual member survey, designed to assess the value and, where necessary, adapt the services provided by Kalparrin in line with a vastly changed disability and NDIS landscape and the evolving needs of our members. We were delighted to have more than 20% of Kalparrin families respond and deeply encouraged to discover an overall satisfaction rating of between 84-94 per cent across all our service offerings.

During the year, Kalparrin's knowledgeable and experienced Family Support Officers provided extensive NDIS pre-planning support to families experiencing confusion and significant distress preparing for their child's transition to the NDIS. This further underlined the essential and vital role that Kalparrin plays within the health and disability sector.

For the first time, Kalparrin was invited to provide advice on policy for the WA Minister's NDIS Advisory Group and also to the NDIS Transition Advisor Group, chaired by the WA State Manager for the National Disability Insurance Agency.

Kalparrin also provided formal input to the WA State Disability Plan and undertook the role of associate investigators for a new research project looking at parents' lived experiences of stress and coping when caring for a child with a chronic condition, spearheaded by the Perth Children's Hospital in collaboration with Edith Cowan and Curtin Universities to commence later in the year.

Thanks to funding from Lotterywest and the Department of Communities respectively, Kalparrin was able to develop and launch a fabulous, new website and an online directory of NDIS-registered Service Providers to enable members to access useful information and resources quickly and connect with service providers in their area.

One of our biggest projects for the year was the commencement of the Super Power Kids project, an exciting new initiative focused on raising the profile of children with disabilities, showcasing their unique talents, strengths and indomitable spirit.

Using powerful imagery and storytelling and partnering with respected and high profile organisations, Super Power Kids kicked off in April with an 18-month transformative community education campaign and will include the production of a 200-page hardcover book to be launched at the 2019 Awesome International Arts Festival, a three-month photographic exhibition at the State Library of Western Australia and distribution of the book and accompanying educational resources to schools in Western Australia.

All of this has been possible thanks to the support of all the generous people with whom we work. A particular thank you to the Department of Communities, Channel 7 Telethon Trust, Children and Adolescent Health Services, Kalparrin's dedicated Board, our patrons, Barbara Scott OAM and Sarah and David Flanagan, and our incredibly committed staff and volunteers. To all of you, we say a very big thank you.



Lucinda Ardagh
CHAIR
Kalparrin

Carrie Clark
CHIEF EXECUTIVE OFFICER
Kalparrin



Supporting 14,500-plus members

Membership to Kalparrin has always been and remains FREE and provides parents with access to a vast array of information, resources, activities and events as well as connection to a community of thousands of other parents raising children with disability, developmental delay, genetic, chronic medical and/or health conditions.

Our services include:

- **'Next Steps' program**, helping families to navigate the health and disability sector to gain access to the services and supports they need quickly and at all stages of their child's life.
86.8% - Member satisfaction*
- **Online Peer Support Network**, Western Australia's largest, member support network, providing an invaluable information hub for Kalparrin parents and care givers to connect with other members to share their knowledge, insight, information and experiences in relation to parenting a child with disabilities.
84.3% - Member satisfaction*
- **Inclusive fun, family events** that allow members to take a break from routine, bond as a family, have fun and meet and develop friendships and networks with other families in similar circumstances.
90.7% - Member satisfaction*

- **In-hospital support**, providing practical and emotional support and information to parents and carers of children who are either in-patients or out-patients at the hospital.
86.0% - Member satisfaction*
- **Weekly e-News**, sent directly to members and packed with relevant information, opportunities and events specific to members and their families.
94.6% - Member satisfaction*

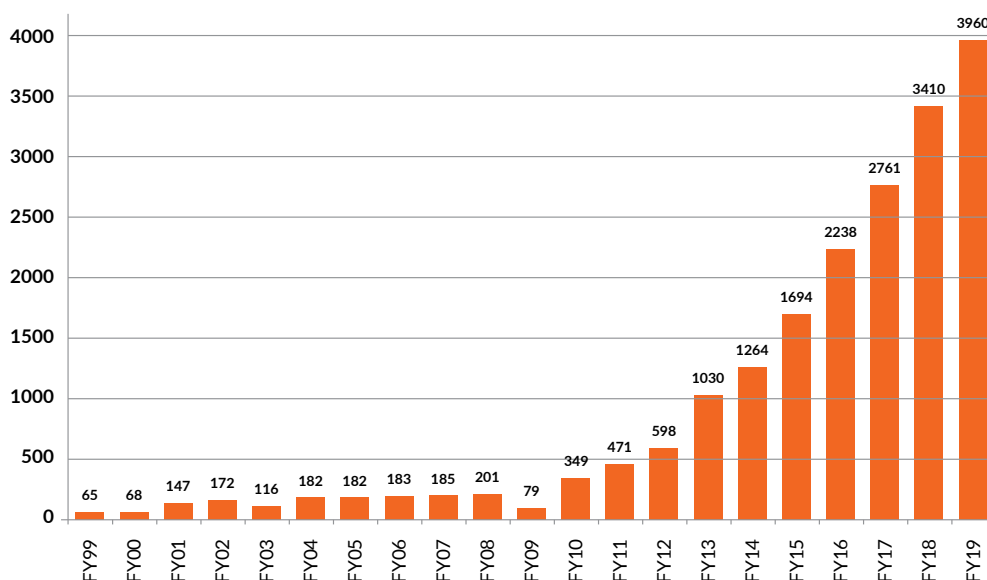
Our highly invested and committed Family Support team, all of whom have personal experience of raising a child with additional needs, works hard to reach out to families, to help them navigate the complex and often overwhelming path to securing the right services and the necessary funding to provide the support and flexibility they need to live a happy, healthy and fulfilling life.

* 2019 Kalparrin Member Survey

From small beginnings big things grow!

This year, Kalparrin marked 30 years since its incorporation in 1989. Having grown from a small, informal and unfunded support group, set up by isolated parents, Kalparrin is now Western Australia's oldest and largest member organisation, supporting almost 4,000 families, raising children with disability and additional needs.

Growth in number of families that Kalparrin supports - 1999 to 2019



Fun Stuff Along the Way

Free and low-cost inclusive, family events and activities provide an important part of membership to the Kalparrin community. Here's a small selection of some of the fun stuff we got up to during the year.



Family Movie Day
400 Kalparrin members
Thanks to Telethon7



Mums' Pamper Weekend
40 Kalparrin members
Thanks to Telethon7



Dream Night at the Zoo
800 Kalparrin members
Thanks to Telethon7 and Perth Zoo



Circus Quirkus
500 Kalparrin members
Thanks to PCYC



Special Children's Christmas Party
750 Kalparrin members
Thanks to Special Children's Christmas Party



Brickman Lego
480 Kalparrin members
Thanks to WA Maritime Museum

AQWA After Hours
350 Kalparrin members
Thanks to Telethon7

Sunday, Fun-Day
300 Kalparrin members
Thanks to DADAA

Cruising Butterflies
300 Kalparrin members
Thanks to Telethon7 and the South of Perth Yacht Club



Perth Royal Show
335 Kalparrin members
Thanks to Lotterywest and RASWA



World Festival of Magic
480 Kalparrin members
Thanks to Rotary Club of West Perth



Razzamatazz Magic Show
835 Kalparrin members
Thanks to Lions Club

Treasurer's Report

The greatest of thanks goes to our long-term supporters, the WA Department of Communities – Disability Services, the National Disability Insurance Agency, Channel 7 Telethon Trust, the WA Child and Adolescent Health Service and the Stan Perron Foundation.

We also graciously thank participants of our Partnership Program and the Super Power Kids crowd funding campaign, plus the numerous other donors who provided support throughout the year.

In the backdrop of timing changes in funding from the NDIS Information Linkages and Capacity Building program, Kalparrin sustained a small net loss for the 2018/19 financial year of \$1,731. However, this is following a substantial increase in activity, with revenue up 21% to \$560k and expenses up 22% to \$561k. Kalparrin continues to maintain a strong balance sheet, with net assets of \$307k.

The increase in activity reflects the significant increase in demand for Kalparrin's services. Meeting this demand whilst maintaining service delivery levels and containing costs

demonstrated the tremendous value and commitment of Kalparrin's staff, who are a small team of mostly part-time staff.

Over the year ahead, Kalparrin will seek to solidify its position in the NDIS funding landscape and further diversify funding sources, whilst continuing to deliver the core services that members rely upon. The future will undoubtedly present challenges, however, with a strong foundation and solid strategy to guide us forward, Kalparrin is well placed to expand the ways it can help carry the load for families of children with additional needs, well into the future.

Michael Watts
TREASURER
Kalparrin

- Grants and Sponsorship
- Donations and Fundraising
- Events
- Interest



- Wages, Salaries and On Costs
- Events
- Other



With Thanks

Our sincere thanks to all the individuals and organisations that support Kalparrin in many and varied ways, including those not listed here, and without whom we would not be able to support our more than 14,500 Kalparrin members.



BOARD OF KALPARRIN

Chair: Lucinda Ardagh

Vice Chair: Shawn Pearson

Treasurer: Michael Watts

Directors: Ben Berthon-Jones, Leanne Bridges, Simon Corrigan, Jenny Downs, Evelyn McKay and Emma Soactar

Chief Executive Officer: Carrie Clark

Patrons: Hon Barbara Scott OAM | Sarah and David Flanagan

Parents of Children with Special Needs Inc trading as Kalparrin.

ABN 20 440 047 551

Kalparrin

Family Resource Centre

Perth Children's Hospital

15 Hospital Ave, Nedlands WA 6009

C/- Child and Adolescent Health

Locked Bag 2010

Nedlands WA 6840

Kalparrin is endorsed as a deductible gift recipient (DGR) under item 1 of the Income Tax Assessment Act 1997.

Kalparrin

